

# Chinese Medicine & Acupuncture Society of Australia (CMASA)

Digital Member Journey

- 1. Link provided to CMASA members by CMASA to apply for new insurance. CMASA向会员提供链接,用于申请新保险。
- 2. The member will be shown our Duty of Disclosure, a copy of our FSG and privacy policy. 会员有责任履行我们的FSG副本和隐私政策。
- 3. Once the member has agreed to the Duty of Disclosure, the following quote and risk questions will be asked.
- 一旦会员同意了履行披露责任,会员需回答一下基础资料和风险问题。

Note: Each question is asked on a separate screen. The journey is guided by the system. Our client Services Team can support at any stage.

每个问题将在独立的屏幕上提问。整个过程由系统引导。

我们的客户服务团队可以在任何阶段提供支持。



## **Health Professionals Insurance**

# Let's get your insurance sorted...

It is important you tell us everything you know about your business so that we can provide cover for you.

Before you enter into an insurance contract, you have a duty to tell the insurer anything that you know, or could reasonably be expected to know, that may affect their decision to insure you and on what terms.

You have this duty until the insurer agrees to insure you.

You have the same duty before you renew, extend, vary or reinstate an insurance contract.

You do not need to tell the insurer anything that:

- reduces the risk they insure you for; or
- is common knowledge; or
- . they know or should know as an insurer; or
- they waive your duty to tell them about.

### If you do not tell the insurer something

If you do not tell the insurer something you are required to, they may cancel your contract or reduce the amount they will pay you if you make a claim, or both.

If your failure to tell them is fraudulent, they may refuse to pay a claim and treat the contract as if it never existed.

By getting a quote you acknowledge that you have read and understood our <u>FSC</u>, made available on this website, and you agree with the <u>privacy statement</u>.

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Questionnaire	Available Responses Rules (if any)
Where is your business located?	Suburb / Postcode search
*Our policy will automatically cover you for your activities anywhere throughout Australia *	ACT, NSW, NT, QLD, SA, TAS, VIC, WA
	*When NSW is selected, additional Small Business Declaration displayed (as below)*
我们的保单将自动为您在澳大利亚任何地方进行的活动提供保障。	
	当选择NSW时,会显示额外的小型企业声明(如下所示)。
Small Business Declaration	Yes
I hereby declare that I am a small business entity (within the	No
meaning of section 152-10 (1AA) of the Income Tax Assessment Act	
1997 of the Commonwealth). I am a small business individual / partnership/company and/or trust, which is carrying on a	
business, and the business has an aggregated turnover of less than	
\$2 million	
我在此声明,我是一个小型企业实体(根据1997年联邦所得税评估法	
案第152-10(1AA)条的定义)。我是一个小型企业的个人/合伙企业/公	
司和/或信托,从事商业活动,并且该企业的累计营业额低于200万元。	
What do you expect to earn in the next 12 months? 您在接下来的	Numeric Textbox
12个月内预计能赚多少钱?	
* Income is the total amount received from clientele for the	
provision of products and services, before any deductions.	
收入是从客户那里获得的总金额,包含所提供的服务和产品。	

Questionnaire	Available Responses Rules (if any)	
What services do you need cover for?	Occupation Listing (Multiselect)	
您需要哪些服务的保险覆盖?	Certain services may carry an additional premium. Click <u>here</u> to read the	modalities list.
	某些服务可能会附加额外费用。 <u>点击这里阅读模式清单</u>	
Are you a member of any of the following associations?	Select CMASA	
您是否是以下任何一个协会的会员? CMASA 会员将选择 CMASA		
CMASA - Chinese Medicine & Acupuncture Society of Australia		
Professional Indemnity Limit		
*Professional Indemnity protects you for claims made against your business in the course of you providing your professional services.  职业责任保险为您提供保护及防范在您提供职业服务过程中针对您的业务提出的索赔。	Customise your cover	
	Professional Indemnity (1) \$1 mill	lion +
	Public Liability (1) \$10 mill	-   +
	会员可以自行调整所需额度	

Questionnaire	Available Responses Rules (if any)	
Public Liability Limit		
*Public Liability protects you and your business against any liability	Customise your cover	
if someone is injured on your premises or while you are providing		
your services.	Professional Indemnity •	\$1 million — +
   公共责任保险为您和您的企业提供保护,以防止他人在您的场所受伤		
(公共页任保险为总和总的企业提供保护,以防止他人任总的场所支伤) 或您提供服务时发生任何责任。		
以心旋供服务时及生住判页住。	Public Liability 6	\$10 million — +
	会员可以自行调整所需额度	
Policy Start Date		
保单起始日期	Members can choose a start date up to 60 days from today.	
	会员可以选择从今天起最多60天的起始日期。	
What are your contact details?		
输入基本信息	The information provided is used to create an account for you.	
- First name		
- Last name	提供的信息将用于为您创建一个账户。	
- Mobile phone number		
- Other phone number (Optional)		
- Email address		

Questionnaire	Available Responses Rules (if any)
If there are no occupational guidelines that require you to carry out the following, please answer "yes"	Yes No
如果没有职业准则要求您执行以下操作,请回答"Yes"。	
Do you:	
1.)Use a medical history or information form for each client? 对每位客户使用医疗史或信息表格吗?	
2.) Obtain informed consent in all cases? 在所有情况下获得知情同意吗?	
3.) Maintain accurate and descriptive records of all therapeutic services provided? 保持准确和描述性的所有治疗服务记录吗?	
Are you qualified to provide the services selected?	Yes
您是否具备提供所选择服务的资格?	No
Qualified means that you have the required professional qualifications and/or registrations to perform the services you have selected.	
合格意味着您具备执行所选择服务所需的专业资格和/或证件。	

Questionnaire	Available Responses Rules (if any)
Do you have an ABN or ACN?	If yes, then ABN
	If no, then business name
填写企业名称或者是个人名称	
<ul><li>What is your ABN or ACN?</li><li>What is the name of your business?</li><li>Do you also have a trading name?</li></ul>	Either one can have trading name
What type of business do you have?	Private Company ("Pty Ltd") 私人公司
	Public Company ("Ltd") 上市公司
您的业务是属于什么类型的?	Individual 个人
	Partnership 合伙
	Association 协会
Business Address:	Mandatory fields
商业地址	Manadory fields
- Street Address Line 1	
- Street Address Line 2	
- Postcode / Suburb	

Questionnaire	Available Responses Rules (if any)
1.). After reasonable investigation, are you aware of any facts or	Yes
circumstances that may give rise to a claim in relation to the	No
insurance policies you are applying to purchase? 经过合理调	
查,您是否知道与您正在申请购买的保险政策相关的可能引发索赔	If response is YES, ability to Add Comments / Details in multi-line text box. If response is YES
的任何事实或情况?	application will <b>Refer</b> to underwriter.
2). Have you ever had an insurer decline your insurance	
application, refuse to renew your policy or impose any special	如果回答是"YES",则可以在多行文本框中添加评论/详细信息。
conditions? 您是否曾经被保险公司拒绝过保险申请、拒绝续保您	
的保单或者对您加以任何特殊条件?	如果回答是"YES",申请将转介给核保人员。
3). Have you, your principals, employees, or contractors ever been	
the subject of a complaint to a professional society or statutory	
registration board? 您、您的负责人、员工或承包商是否曾经成为	
向专业协会或法定注册委员会投诉的对象?	
4). Have you or anyone else within your organisation, been	
convicted of a criminal offense? 您或您机构内的其他人是否曾经被判	
犯有刑事罪行?	
During the past 5 years have any claims been made against you,	If the answer is YES, Show Add Claim History section:
your principals, employees, or contractors, or have any	
circumstances been notified to the insurers that might give rise	如果回答是"YES",则需填写以下信息
to a claim?	
	- Year of Claim 索赔年份
在过去的5年中,是否有人向您、您的负责人、员工或承包商提出索	- Claimant Name 索赔人姓名
赔,或者有通知保险公司可能引发索赔的情况?	- Brief Description 简要描述
	- Amount Paid 支付金额
	- Claim Status 索赔状态

# **Questionnaire** Available Responses Rules (if any) I agree that the policy wording and FSG have been made available Checkbox to me on this website and I have told you everything about my business, personal circumstances, and previous claims history and Marketing opt-in is mandatory for insurance.com.au to send me information from time to time about its goods, services and promotions via email or phone. 我同意保单条款和FSG已在本网站上提供给我,并且我已向您提供了 关于我的企业、个人情况和之前的索赔记录的所有信息,并同意 insurance.com.au通过电子邮件或电话不时向我发送有关其产品、服 务和促销的信息。 'Your business is a little bit more unique' To complete the application, members are required to 'tick' and 'agree' to the FSG and Privacy Policy. Afterwards, simply click on 'Submit now' to finalize the application. Once you submit your application, it will be forwarded to our 为了完成申请,会员需要在FSG和隐私政策上"勾选"并"同意"。然后,只需点击"立即提交"以 insurer, and one of our team members will reach out to you for additional information. 完成申请。 Your quote number: PS-HLT-8YZVWJX 一旦您提交申请,我们将转交给我们的保险商,并由我们的团队成员 与您联系以获取更多信息。 **Health Professionals Insurance** Massage ✓ I agree that the <u>FSC</u> and <u>Privacy Policy</u> have been made We can't provide you with a available to me on this website and I have told you everything Submit now quote right now, but you can about my business, personal circumstances, and previous claims hit "submit application" and history and for insurance.com.au to send me information from one of our specialists will be in time to time about its goods, services and promotions via email Save your quote touch in the next 24 hours.

or phone.

Questionnaire	Available Responses Rules (if any)
Payment Methods	
付款方式	1. Member selects to purchase and can pay for their policy via Debit/Credit card, PAYPAL or premium fundings/instalments.
	会员可以通过借记/信用卡、PAYPAL或保费融资/分期付款支付保费进行购买。
	2. Policy schedule, Certificate of Currency and Policy wording are issued automatically by the system.
	保单计划表、保险凭证和保单条款将由系统自动发出。
	3. At renewal, the system will automatically send renewal invites to members 45, 21 & days from expiry.
	在续保时,系统将自动在到期前45天、21天和7天发送续保邀请给会员。